



Account & Administrative FAQs

Homeowners

Q: How much is the Transfer or Refinance Fee?

A: Transfer Fee: \$200.00

Refinance Fee: \$100.00

Q: What does my HOA assessment include?

A: Security Fee & Maintenance Assessment

Q: What is a Maintenance Fee?

A: The maintenance fee is calculated per square footage of the lot. Also, includes landscaping and maintenance of communal areas.

Q: When are annual assessments due?

A: Payments are due January 1st of the current year and are considered “past due” post January 31st.

Q: How can I make a payment?

A: Online at www.meyerland.net > Homeowner Resources > Make a Payment

In-person check payments are accepted at our main office located at 4999 West Bellfort Street Houston, TX 77035. Checks can be dropped in our mailbox or walked in.

Q: When are late fees assessed for past due assessments?

A: Late fees will apply after February 1st and are posted of the 3rd of every month until paid in full or if opted to be on a payment plan.



Account & Administrative FAQs

Q: What if I cannot pay my assessment?

A: MCIA offers flexible payment plans, please contact our office immediately at **(713) 729-2167** to avoid late fees and/or legal fees.

Q: What if I default on my payment plan?

A: Contact our office at **(713) 729-2167** as soon as possible to discuss further options to avoid late fees and/or legal fees.

Q: I never received my HOA annual invoice in the mail

A: Invoices are typically mailed in late December. If you do not receive your invoice by December 31st, please contact our office to request an emailed copy. We encourage all MCIA residents to ensure your mailing address is up to date before annual assessments are released. To update your contact info, please visit www.meyerland.net > Homeowner Resources > Update Contact Information. If we foresee delays in residents receiving a mailed copy, MCIA will notify its residents beforehand. **Please note: Your HOA assessment is due by Jan 31st whether you receive the invoice or not per deed restrictions.**

Q: How can I request a Statement of Account?

A: Online at www.meyerland.net > Homeowner Resources > Request a Statement of Account

Q: What is Meyerland's trash/recycling schedule?

A: You can find the City of Houston's trash/recycling schedule on our website at www.meyerland.net > Homeowner Resources > Trash & Recycling Schedule

Q: What if the City of Houston doesn't pick up my trash?

A: Contact the City of Houston directly at **311** and retain your case number for reference.



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Q: Can MCIA assist with resident issues concerning City of Houston Lane closures or construction in the neighborhood?

A: Unfortunately, MCIA doesn't govern work the City of Houston does in the neighborhood. Please contact the City of Houston directly at **311** for further assistance or inquiries or contact the Precinct 5 Constable's Office at **(281) 463-6666**

Q: Can MCIA assist with resident issues concerning neighborhood school lane closures or carpool issues in the neighborhood?

A: Unfortunately, MCIA doesn't govern the neighborhood school's processes or property. Please contact the school directly or contact the Precinct 5 Constable's Office at **(281) 463-6666**

Q: Who provides security for the Meyerland neighborhood?

A: Precinct 5 Constable's Office. Their information can be found on our website at www.meyerland.net > Security

Q: Where can I find my Deed Restrictions?

A: Online at www.meyerland.net > Governing Documents > Deed Restrictions

Q: How can I find my Section/Director?

A: Online at www.meyerland.net > Homeowner Resources > Find my Section/Director

Q: I am interested in selling or refinancing my home, do I need to notify MCIA?

A: No, your real estate agent and/or title company will contact MCIA to request necessary documents and fees before your closing.

Q: Where can title agents/realtors request necessary documents needed for closing?

A: Online at www.meyerland.net > Title Agents/Realtors